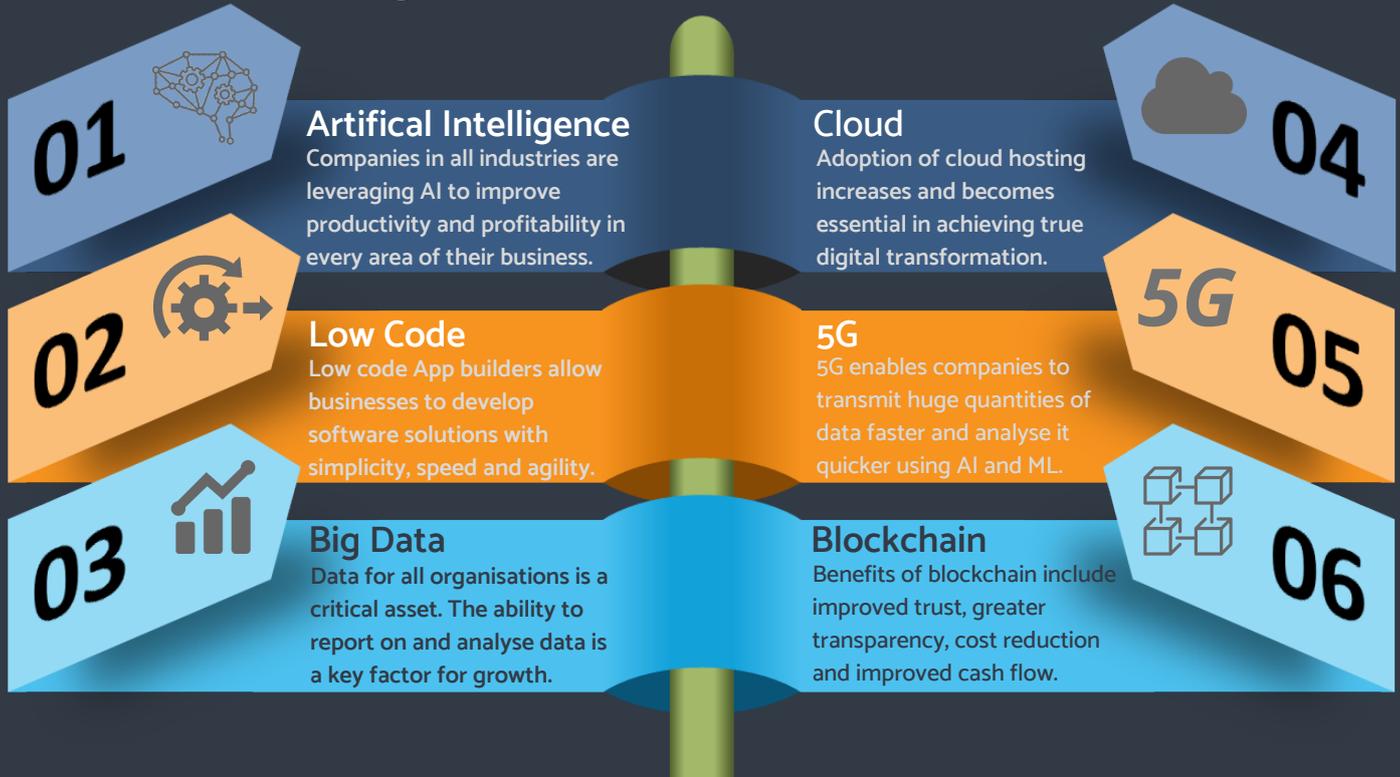


6 Digital Transformation Trends for 2020



Artificial Intelligence

Business leaders and innovators are harnessing the power of AI to ensure they achieve operational excellence and competitive advantage. AI has many guises including Machine Learning where machines learn from historical data to predict outcomes and Sentiment Analysis where smart algorithms understand the tone of a statement or text. Interestingly, research shows that AI is more powerful when it augments human capability rather than replacing it.



Cloud

As cyber security constantly evolves, organisations are embracing cloud computing and incorporating it into their broader IT strategy. Virtual servers significantly reduce costs while instant scalability enables companies to react quickly to ever increasing business and customer demands. The redundancy that cloud provides ensures that critical data and applications are protected. Other benefits include flexibility which enables and improves data accessibility on all devices, anywhere and anytime.



Low Code

Forrester research defines a low code platform as 'platforms that enable rapid application delivery with a minimum of hand coding and quick set up and deployment'. Innovative step by step app builders enable users with no programming experience to create business applications using drag and drop components through a graphical user interface. The many benefits of low code enable businesses to stay ahead of the competition by allowing them to quickly adapt and innovate quickly.



5G

5G

5G, along with Wi-fi 6, will become a real enabler for businesses and the technology is instrumental for all sectors with multiple benefits. Download speeds of 10gbps and 100x more network efficiency will accelerate advancements in the Internet of Things (IoT) and enable companies to be better connected to the digital world.



Big Data

Big data is witnessing the rise of AI, quantum computing and edge analytics. Business are cleansing their data and creating a 'golden record' by employing Master Data Management solutions. The data is then being leveraged to provide invaluable business insights in real-time which in turn is enabling unparalleled competitive advantage.



Blockchain

Blockchain is a system of recording information and transactions in a way that makes it difficult or impossible to breach and it will begin to play a pivotal role in cyber security. 2020 will see more meaningful use cases for blockchain beyond cryptocurrency and it will combine with AI to improve decision making by ensuring confidentiality. Research shows blockchain will disrupt industries by providing trust and transparency across businesses.



Comidor Road Map 2020 to 2022

Low Code Reporting

App builder enables users to create reports from any existing data

Supportive ML

Users build their own Machine Learning models and connect them with processes and forms

Sentiment Analysis

IoT plug in connects with Amazon AI services and categorises sentiments (happy/angry/sad etc)

Real Time Analytics

Updated Workflow Analytics which can be customised by users

Predictive ML

Ability to make predictions and automate specific paths of a workflow based on previous entries

Natural Language

Processing

Ability to manage voice search, voice commands and voice input via a helper bot guiding users

H2 2020

H2 2021

H2 2022

H1 2020

H1 2021

H1 2022

Master Data Mgmt

Add a workflow component to let designers access other databases and query/enter/alter data

Blockchain

Ability to store and manage user fields (e.g. approvals) in workflows in blockchain structures instead of a relational database

Decision Making

Enhance the Machine Learning package with decision tables and connect it to real-time analytics

Conversational

Artificial Intelligence

Enhanced chatbots responding and interacting with users

Future proof: twice yearly major platform upgrades fuelled by market awareness and customer demands

ML: Machine Learning IoT: Internet of Things AI: Artificial Intelligence



'Great things happen when teams collaborate effectively'

For more information, to arrange a demo or discuss a POC at no cost to you, contact:

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